

JONATHAN NG, Ph.D.

Assistant Professor of Professional Practice, Rutgers Business School.

Tel: 973-353-2922 (O), Email: Jonathan.ng@business.rutgers.edu

PROFILE OVERVIEW

As a Practice Academic (PA), Dr Ng's research interest and consulting work is informed largely by his extensive experience working as Senior Management Advisor at the United Nations where he advised the UNDP Management team in the areas of audit/risk management, oversight/accountability review and organizational change management. He is currently on the UNDP's Expert Roster (ExpRes) where he has been solicited regularly for consulting assignments with the Office of Audit and Investigations in areas related to audit/oversight and fiduciary risk management for donor government funded projects in UNDP country offices. His current research interest is at the intersection of the roles of MNEs and enabling technologies in emerging economies in support of UN Sustainable Development Goals and Social Good.

He brings to this research/consulting assignments, relevant experience as a Senior Manager at a global management consulting firm (Accenture Singapore and the US office) with specific focus on business strategy review, organizational change management and enterprise systems implementation in both Government/Private Sectors. He has previously worked in various executive level appointments in the Republic of Singapore Airforce (RSAF) including his last appointment as Head of Budget and Management Accounting for the RSAF.

SUMMARY OF PROFESSIONAL EXPERIENCE (SELECTIVE)

- *Assistant Professor of Professional Practice, Department of Management and Global Business, Rutgers Business School (Sep 2021 till date)*
- *Professor and Assistant Chair, Department of Management, Larry L. Luing Business School, Berkeley College (2016 till Aug 2021)*
- *Senior Management Advisor (Accountability, Oversight & Enterprise Risk Management), Office of Financial Resource Management, United Nations Development Program, New York.*
- *Deputy Country Director (Strategic Planning and South-South Cooperation), China Office, United Nations Development Program. Special Assignment.*
- *Management Advisor (ERP Implementation and Quality Assurance), Center for Business Solution, United Nations Development Program, New York.*
- *Senior Manager (Enterprise Business Solution design/implementation), Accenture– Singapore and New York. Inter-country posting and transfer.*
- *Head of Budget and Management Accounting, Republic of Singapore Airforce, Ministry of Defense.*

EDUCATION

Doctor of Philosophy in Organization and Management (2015)

Capella University, School of Business and Technology at Minnesota, USA

Dissertation: Organizational learning practices and perceived impacts on organizational performance: Perspectives from employees of an Intergovernmental organization

Master of Business Administration (Accountancy) (1997)

Nanyang Technological University, Nanyang Business School, Singapore

Dissertation title: "Managing change issues in business process re-engineering projects: A case study at Tan Tock Seng Hospital (Singapore) to identify implementation guidelines"

Bachelor of Business (Information Systems) with First Class Honors (1992)

Curtin University of Technology, School of Information Systems at Western Australia

Dissertation title: "Implementation of computer-based learning in teaching Information Systems subjects: A case study to identify implementation guidelines"

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COURSES TAUGHT

Primarily Global Business and Business Strategy/Management courses at MBA and Undergraduate levels including specialized courses e.g., Management Consulting and Project Management

- Global Management and Strategy: MBA level
- International Business: MBA level
- Business Policy and Strategy (capstone course) for undergraduate Business degree
- Business Management Simulation. Capstone course for undergraduate Business degree
- Managing for Change, Managing Information Systems
- International Business, International Trade and Economic Policy
- Global Supply Chain Management and Logistics, Operations Management
- Principles of Management, Sales, and Customer Service Management
- Specialized courses: Management Consulting, Project Management, Not-for-Profit Management: Fundraising and Resource Development

RESEARCH INTERESTS AND MANAGEMENT CONSULTING FOCUS AREAS

Research focus areas: Roles of MNEs and enabling technologies in developing economies in support of UN Sustainable Development Goals and Social Good and its implications for international business, education, and knowledge management in Public/Government sectors.

Consulting focus areas: Audit/Risk Management and Accountability policies/practices in International Public Sector organizations as well as Organizational Change and Knowledge management in Public/Government sectors.

PUBLICATIONS

UNDP Accountability System: Accountability Framework and Oversight Policy (D.P./2008/16/1). Retrieved from <http://web.undp.org/execbrd/pdf/dp08-16Rev1.pdf>

Ng, J., Cheong, H. Y., & Teong, J. (1996). Panda Electronic Group. In T. M. Tan, A. M. Low, J. J. Williams, Yong, C., & Shi, Y (Eds.), *Business opportunities in the Yangtze River Delta, China* (pp. 305-325). Singapore: Prentice Hall

CONFERENCE AND PRESENTATION

- **Guest external speaker at Private Sector event on United Nations and Public-Private Partnership** “United Nations and the strategic role of Public-Private Partnership” One of two external guest speakers at the Annual Company Event, February 2013 at Hubei, Wuhan, China. At the invitation of the CEO and Managing Director, Mr. Chen Yilong on the occasion of the signing of the Memorandum of Understanding between UNDP and Sunshine Kaidi Group (a \$3 billion Chinese public listed Green Technology company) for partnership in piloting sustainable biomass sourcing model in China.
- **Moderator at discussion panel at international high-level policy forum on global governance, Beijing** “How can China contribute to more effective and inclusive global governance? Moderator of one of five discussion panels (Session V) at the High-level policy forum on Global Governance, December 2012, Beijing, China. The forum was organized by United Nations Development Program (UNDP) in collaboration with China Center for International Economic Exchanges (CCIEE).

PROFESSIONAL CONSULTANCY ASSIGNMENTS

- **Completed 40+ days paid management consultancy assignment with the Office of Audit and Investigations at United Nations Development Program (UNDP/HQ).** (Apr-Jul 2023). Performed

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independent review of the audit reports and in-depth review of systemic financial/programmatic risks flagged by nominated auditors for Nationally Executed Projects implemented in multiple UNDP country offices including the effective utilization/accounting of expenses funded by donor governments.

- **Completed 30+ days paid management consultancy assignment with United Nations Development Program (UNDP/HQ).** (Apr-Jun 2022). Performed independent review of the audit reports and in-depth review of systemic financial/programmatic risks flagged by nominated auditors for Nationally Executed Projects implemented in multiple UNDP country offices including the effective utilization/accounting of expenses funded by donor governments.
- **Completed 30+ days paid management consultancy assignment with United Nations Development Program (UNDP/HQ).** (May-Jun 2021). Performed independent review of Global Procurement Policies and Practices including an assessment of the adequacy and effectiveness of the governance structure, risk management, and control processes at UNDP global procurement unit. Areas reviewed included the management of procurement of complex good and services relating to global health projects, elections, crisis prevention and recovery, energy and environment, and sustainability efforts. Submitted recommendations for management follow-up actions.
- **Completed 30+ days paid management consultancy assignment for United Nations Development Program (UNDP/HQ) (Aug-Oct 2020).** Performed independent forensic audit/review of expenditures and policies/practices at a country office in Asia Pacific Region. Submitted recommendations for management follow-up actions.

HONORS/AWARDS AND MAJOR ACCOMPLISHMENTS

- Department Project Manager, IACBE Reaccreditation project at Berkeley College (2021)
- Lead Professor for the Academic program review of the International Business program at Berkeley College (2020)
- Awarded Outstanding Faculty of the Year at Larry Luig Business School (2018)
- Founding and past Faculty Advisor of the Berkeley College Model United Nations Club at NJ (2017)
- Member, Delta Mu Delta International Honor Society in Business (XI Ch, Capella University) (2015)
- Certified PRINCE2 Project Management (Foundation level)
- Awarded, R. D Galliers' Medal for outstanding graduate in the honors program, School of Information Systems, Curtin University of Technology (1992)
- Recipient of Curtin University Overseas Scholarship Award (1991)
- Promoted to rank of CAPTAIN, Ministry of Defense, Republic of Singapore Airforce (1978)

PROFESSIONAL EXPERIENCE

Assistant Professor of Professional Practice, Department of Management and Global Business, Rutgers Business School (2021 till date)

- Teaching International Business, Business Policy and Strategy and Global Management Strategy and Management Consulting courses at the undergraduate and MBA level.
- Led the course/curriculum review of the Management Consulting elective course (Undergraduate and MBA level) in collaboration with Director of the Road to Consulting (RTC) program at RBS. Efforts included replacement of the existing textbook (published in 2011) with a different and substantively relevant textbook (2022), new lecture decks, new HBS case assignments and totally new quizzes developed. Also mainstreamed practice of inviting Consulting Practitioners/Partners as guest speakers for MBA management consulting classes to provide students with more pragmatic views of the life and challenges of management consultants. Currently teaching this Management

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Consulting course at both Undergraduate and MBA levels as nominated by Department Chair and Director RTC program, given previous management consulting career background.

- Appointed as the Director of recently approved IB Minor program for non-RBS students at Newark. Prior to this, I was a core Member of the MGB Task Force for developing the International Business minor program for non-RBS students which has approved by the Board for implementation at Newark campus beginning Fall 2023.
- Serves as Faculty advisor to the Future Business Leader Association (FLBA) Newark chapter (since Jan 2023). Help inspire and prepare student members to become more community-minded and responsible business leaders by connecting students and professionals in their chosen industry/marketplace. Also serves as advisor to student groups in the Johnson and John Case Competition
- Founded and currently serves as co-faculty advisor (since Fall 2023) to the newly established Model United Nations club at Rutgers Newark campus. This is a joint RBS-SASN initiative intended to encourage students from cross disciplines to become more informed/engaged in global issues and to help students develop core research, negotiation, problem-solving, communication skills as “student diplomats” and applying these skills by participating in local, regional, and national MUN conferences in debating/solving global issues.

Faculty and Assistant Chair, Department of Management (2016-2021)

- Specialized in teaching International Business and upper-level MGT and BUS courses including BUS4451 Business Strategy, MGT4425 Management Simulation, MGT4420 Managing for Change, MGT3345 Managing Information Systems, IBS4435 Global Supply Chain Management
- Supervised a team of about seventy teaching faculty, including full-time faculty and adjuncts in NY/NJ and online classes. Responsible for quality review of course curriculum, training of new faculty, and collaborating with external parties on school-related initiatives.
- Responsible for and led the International Business Academic Program Review team at the Department of Management.
- Led the Department effort for the IACBE accreditation process.

Senior Management Advisor (Accountability, Oversight, and Enterprise Risk Management), United Nations Development Program (2013-2015)

- Provided policy advice and management support to Director Bureau of Management of this \$6b international development organization in promoting policy/practices of organizational accountability, enterprise risk management, and result-based performance management.
- Supported CFO on institutional relationships and management response/strategy in addressing audit and oversight risks and internal control concerns raised by internal and external oversight bodies (Executive Board, U.N. Board of Auditors, Audit Advisory Committee, JIU, ACABQ, etc.). Supported country offices in audit and oversight issues, including the rollout of Harmonized Approach to Cash Transfers Framework. Member of core UNDP team fronting donor government & E.U. reps on institutional assessment missions.
- Helped design and the roll out of changes to operations policies/practices to support mainstreaming of South-South and Trilateral Cooperation opportunities and public-private partnerships at regional and country offices.

Deputy Country Director (Strategic Planning and South-South Cooperation), UNDP China. Special assignment (2012-2013)

- Contributed to the development of a new business model for UNDP in China given the changing roles of China on the world stage and its development needs.

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- Led the office in securing the first-ever South-South Cooperation (SSC) agreement between the People's Republic of China and the Kingdom of Cambodia. The initiative was targeted at helping Cambodian cassava farmers improve the quantity, quality, and export of their cassavas to other markets based on the Chinese expertise and knowledge in this area.
- Helped secure a significant Public-Private-Partnership agreement with a \$3 billion public-listed Green Technology company in China for piloting a sustainable biomass sourcing model in China.

Organizational Change Management and ERP Consultant, Jenesis Business Solution Consulting New York) (2003-2005)

- Provided consulting services to international organizations on Organizational Design, Enterprise Risk Management and ERP design/implementation.

Senior Manager (Enterprise Business Solution implementation), Accenture Global Consulting (Singapore and New York) (1997-2002)

- Reported directly to the Engagement Partners (Accenture) with responsibilities for working with others in securing several multi-million engagement contracts for several Public-Sector and Private Sector clients in Singapore and in the USA.
- Led multi-disciplinary teams (between 10-15 members) in the design, implementation of ERP solutions. Specific focus on financial management, human resource management, and budgeting in various Private and Public Sector organizations in Singapore and U.S. (New York, Massachusetts, Texas, Maryland, Washington D.C).
- Trained new consultants at Accenture Global Center for Learning (Chicago) on various areas, Accenture proprietary project methodology, System testing and integration

Senior Executives (Budgeting/Accounting and Human Resource), Ministry of Defense, Republic of Singapore Airforce (1983-1996)

- Head of Budget and Management Accounting. Have oversight responsibilities for the allocation and monitoring of operations, capital and construction budget for the AirForce. Supervised Finance Support center comprising 15 Cost Accountants/Finance executives in supporting strategic outsourcing decisions and standard costing policies
- Head of Manpower Planning/Control. Deputy Head of Personnel, Payroll & Admin