#### **United by Purpose**

Mike Knetter, CEO Wisconsin Foundation and Alumni Association

WISCONSIN FOUNDATION AND ALUMNI ASSOCIATION

#### Agenda

- American higher education leadership
- American higher education challenges and potential root causes
- How can business schools lead in addressing these challenges?

### **American Higher Education Leadership**

- US share of top 10+ 2
- STEM leadership
- Business school leadership
- **Global footprint**
- **Digital footprint**

			Times Higher Education						
0	Harvard University		Rank 🌲	Name Country/Region	No. of FTE Students	No. of students per staff ()	International Students	Fem ale:Male Ratio	
2	Stanford University		1	University of Oxford ♥ United Kingdom	21,750	10.9	42%	49 : 51	
3	Massachusetts Institute of Technology (MIT)		2	Stanford University ♥ United States	14,517	6.4	23%	47:53	
4	University of Cambridge		3	Massachusetts Institute of Technology <sup>©</sup> United States	11,085	8.0	33%	41:59	
5	University of California, Berkeley		4	Harvard University ♥ United States	20,050	9.0	25%	51:49	
6	Princeton University		5	University of Cambridge ♀United Kingdom	20,565	11.5	38%	48:52	
7	University of Oxford		6	Princeton University ♥ United States	7,753	7.3	23%	47:53	
	(b),(b)		7	California Institute of Technology Vinited States	2,240	6.1	33%	37:63	
8	Columbia University		8	Imperial College London Vinited Kingdom	20,275	11.8	6196	42:58	
9	California Institute of Technology		9	University of California, Berkeley ¶United States	39,991	17.9	22%	52:48	
10	University of Chicago		10	Yale University <sup>9</sup> United States	11,924	5.2	2196	51:49	

# **Benefits of Higher Education Leadership**

- Development of our own human capital
- Attracting the best and brightest from the world
- Developing solutions for national and global problems
- Helping ensure global technological, economic, political, and military leadership

#### **CONGRATULATIONS!!!**

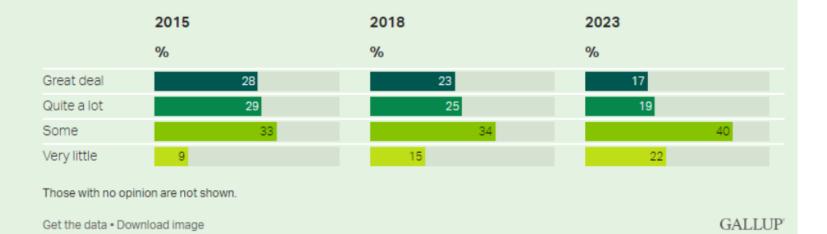
- You work in a sector where the U.S. is definitely the world leader
- And it is a fundamentally important area in which to be a leader
- Surely, you are tired of reading and hearing about how great you are doing
- But wait....



#### **Confidence in Higher Education is falling**

#### Americans' Confidence in Higher Education Continues to Fall

Now I am going to read you a list of institutions in American society. Please tell me how much confidence you, yourself, have in each one -- a great deal, quite a lot, some or very little. **Higher education** 



#### **Shifting Confidence in Higher Ed 2015-2023**

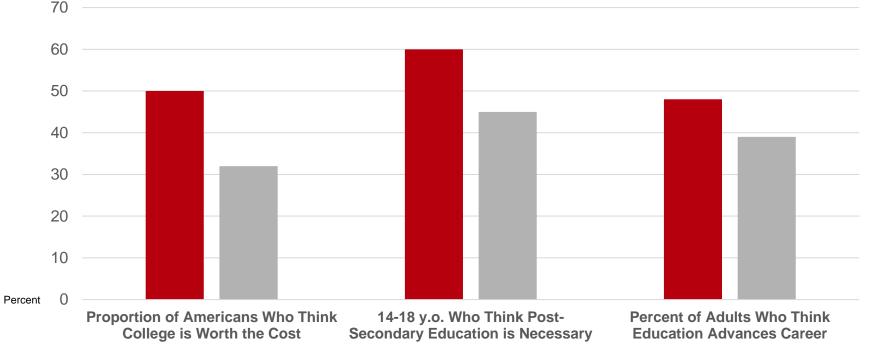
## Percent of U.S. adults with "a great deal" or "quite a lot" of confidence in higher ed

	2015	2018	2023	2015-2023 change
	%	%	%	pct. pts.
Party identification				
Republicans	56	39	19	-37
Independents	48	44	32	-16
Democrats	68	62	59	-9
Education				
No college degree	54	45	29	-25
College degree only	57	50	47	-10
Postgraduate degree	67	60	50	-17
Gender				
Men	52	45	33	-19
Women	61	51	39	-22
Age				
18 to 34	60	51	42	-18
35 to 54	55	49	39	-16
55 and older	55	46	31	-24

Get the data • Download image

GALLUP

#### **Skepticism, by the Numbers**



Pre-Pandemic Post-Pandemic

#### The Steady Drumbeat of Media Stories...



- Higher education is too woke and too elitist
- Higher education is too expensive
- We lack free speech and diversity of opinion
- Higher education is not very dynamic
  - Little or no change in hierarchy
  - Little or no M&A/consolidation
  - Little or no change in scale, despite technology

#### **Recent Perspectives**

- Brian Rosenberg in Resistance to Change in Higher Education: "If maintenance of status quo is the goal we have the ideal system"
- Michael Smith, Professor at CMU, *Chronicle of Higher Education*: The Public is Giving up on Higher Ed. Digital Alternatives can change that
- Many, many articles on student debt and rising tuition

#### **Smith: The Case for Change**

- Digitization *will* change higher education
- We should *want* to embrace this change
- We have a *way* to embrace this change
  - Music labels and movie studios have changed business models and adapted to digital
  - Smith argues they changed due to their sense of mission
  - SNHU, ASU, and Georgia Tech as models



#### **Potential Root Causes of Resistance to Change**

- Governance above: Many higher education institutions suffer under opaque external governance
- Governance within: Tenure and faculty governance
- Weak or missing incentives (difference from labels or studios):
  - Customers don't pay full cost
  - Poorly designed government subsidies
  - No owner of capital pushing for returns
- We need to be open about these limitations to change and efficiency and ideally, address them

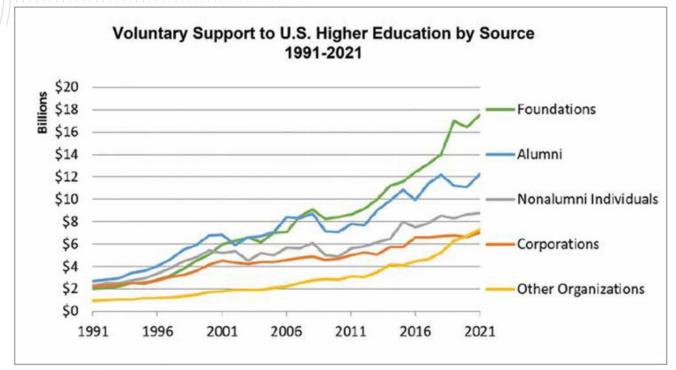
#### **Ownership and Incentives in Private Sector**

- - Customers who pay full cost are more discerning
  - Owners of capital tend to push for changes that generate more value added and excess returns
  - Boards and management have financial incentives and empowerment to drive change to achieve strategic goals
    - Verses Rosenberg on faculty governance: "Whatever it is, I'm against it!"
  - Can we incentivize the achievement of student success metrics that can unite stakeholders around purpose?

#### Why Business Schools Can Lead Change

- A strong focus on holistic student success
- A transparent economic value proposition
  - History of superior reporting on placement outcomes with high ROI
- The leading edge of innovations in education
  - Early to digital/online models
  - Early to badges and certificates
- Most engaged with alumni, donors, leaders

#### **Philanthropists Are Key Stakeholders**



Source: Council for Advancement and Support of Education, 2022

https://agb.org/trusteeship-article/philanthropy-in-higher-education/

#### **The Role of Philanthropic Giving**

- Philanthropic giving to higher education increased 12.5% in FY22 to \$59.5 billion, up from a 7% increase in FY21
- Growing trend: funding "innovation" with philanthropic dollars
- Using philanthropic dollars to reward the achievement of strategic objectives (e.g., scale, placement success) can create broader and deeper stakeholder alignment
- Most philanthropists were owners of capital or had incentive-based pay

#### **Collective Giving and Stakeholder Alignment**



- Collective gifts are another way to bring stakeholders into alignment around common goals
  - Wisconsin School of Business naming
  - WSB Innovation fund
- When executed and stewarded well, collective gifts can create a superior shared vision and a "philanthropic team" that can be reactivated for future projects
- Bringing donors of all stripes together helps change the narrative about higher education

#### Summary

- American lead in higher education is shrinking
- Domestic attacks on higher education are rising
- Business schools are already the best defense against the critiques
- Uniting stakeholders around student-centric value proposition and increasing the incentives to deliver can strengthen our position
- Collective philanthropy can strengthen the team